



Government Degree College
Ramachandrapuram
Dr B.R. Ambedkar Konaseema District



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Email: jkcryec.ramachandrapuram@gmail.com

REPORT ON
RETAILING & CUSTOMER SERVICES SKILLS,
LIFE SKILLS, PROFICIENCY IN ENGLISH
CERTIFICATE COURSE



ORGANISED BY
JKC
&
DEPARTMENT OF COMMERCE,
IN COLLABORATION WITH
TRAIN HER ASCENT PROGRAM



GOVERNMENT DEGREE COLLEGE RAMACHADRAPURAM

Dr. B R AMABEDKAR KONASEEM DISTRICT
(AFFILIATED TO ADI KAVI NANNAYA UNIVERSITY, RAJAMAHENDRAVARM)

ACTIVITY REPORT

ACTIVITY NAME	Certificate Course – Retailing & Customer Services Skills, Life Skills, Proficiency in English
DATE	01-08-2025 to 08-09-2025
TIME	11 to 12 pm
PLACE	JKC & Placement Room
CHIEF GUEST	Dr.Ch. Rama Krishna
ORGANISING DEPARTMENT	JKC & Department of Commerce in collaboration with TRRAIN NGO
NO OF PARTICIPANTS	27
BRIEF REPORT OF THE ACTIVITY (300-500 WORDS)	The TRRAINHer Ascent Programme, a 30-day skill development initiative, was organized by the JKC and Department of Commerce, Government Degree College, Ramachandrapuram, in collaboration with TRRAIN NGO (Her Ascent Initiative). The programme aimed at empowering students—particularly young women from socially and economically weaker sections—by equipping them with essential employability skills. The course was inaugurated on 30th August 2025 and concluded with a Valedictory Ceremony on 8th September 2025. The curriculum focused on four key areas: Digital Literacy, English Proficiency, Life Skills, and Retail & Customer Service Training. A total of 27 students from II B.Com (General and Computer Applications) actively participated in the course. Sessions were designed to be interactive and practice-oriented, including mock retail environments, role-playing, and customer interaction simulations to enhance workplace readiness. As part of the training, students visited the local Reliance Smart Bazaar, where they gained hands-on exposure to retail operations. They interacted with staff at different levels and observed the organization of items, operational procedures, use of lifts, and safety measures such as fire extinguishers. The programme was conducted under the guidance of TRRAIN trainer Ms. Sudha Rani, who provided industry-relevant insights and mentorship. The valedictory event featured inspiring speeches, student testimonials, and a showcase of retail simulations by the trainees. Certificates of completion were awarded to participants, symbolizing their transition into job-ready professionals. Faculty and guests praised the initiative for effectively bridging academic learning with real-world vocational skills and for instilling confidence, purpose, and employability among the students.

ACTIVITY PHOTO





OUT COME

- Enhanced employability skills among students
- Increased awareness of retail career opportunities
- Strengthened collaboration between academia and NGOs
- Boosted student confidence and communication abilities
- Inspired future initiatives for skill-based education

Signature of the Principal

Shahzadi

Signature of the Convener



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**livelihood opportunities for Young
women** from marginalised backgrounds.



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www.trrain.org

Address : RTC Colony, Hayath Nagar, HYDERABAD.

Registration No.: _____



Date: _____

CERTIFICATE

OF COMPLETION

This is to acknowledge that

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Registration No.: THTGHYDCFH265250507



Date: 21-Aug-2025

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This is to acknowledge that

Vera venkata sai kumari Rayudu

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Sai puja Mathi

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Sravani lakshmi Gundubogula

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Jyothi Bouna

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills,
Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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Vyshnavi Donamsetti

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills,
Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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Devi challa

has successfully completed the 30-days TTRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date **23-Aug-2025**



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This is to acknowledge that

Pravilaka Kakaraparathi

has successfully completed the 30-days TTRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Devi Manjuluri

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: 21-Aug-2025

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This is to acknowledge that

Mamatha Lahari Yalla

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills,
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Date: **21-Aug-2025**

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This is to acknowledge that

Anjali Vemavarapu

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills,
Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Sumathi Penke

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Venkata lakshmi Gudala

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills,
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This is to acknowledge that

Suvarnarekha Betha

has successfully completed the 30-days TERRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Surya kumari Pilli

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Satya prameela Dune

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date **21-Aug-2025**

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This is to acknowledge that

Pooja devi Kanoori

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Dhansri Gopaladasu

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Sravanthi Yarlagadda

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Sankeerthana Eatha

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Sal durga priya Chekka

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date **21-Aug-2025**

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This is to acknowledge that

Satya mounika kunnissettlari

has successfully completed the 30-days TRRAIN Her Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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This is to acknowledge that

Naga veera venkata jnaneshwari Chinta

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date **21-Aug-2025**

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This is to acknowledge that

Swathi Savarapu

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Date: **21-Aug-2025**

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This is to acknowledge that

Prasana Bhumika madhuri Illa

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Lakshmi sowjanya Galidevara

has successfully completed the 30-days TRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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Sathvika Ganti

has successfully completed the 30-days TIRRAINHer Ascent programme in Digital Literacy, Proficiency in English, Life Skills, Retail and Customer Service Skills demonstrating that he/she is skilled and job-ready.

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